

Topline

Kaiser Health Tracking Poll: December 2013

December 2013

METHODOLOGY

This *Kaiser Health Tracking Poll* was designed and analyzed by public opinion researchers at the Kaiser Family Foundation (KFF) led by Mollyann Brodie, Ph.D., including Liz Hamel, Bianca DiJulio, and Jamie Firth. The survey was conducted December 10-15, 2013, among a nationally representative random digit dial telephone sample of 1,206 adults ages 18 and older, living in the United States, including Alaska and Hawaii (note: persons without a telephone could not be included in the random selection process). Computer-assisted telephone interviews conducted by landline (602) and cell phone (604, including 304 who had no landline telephone) were carried out in English and Spanish by Princeton Data Source under the direction of Princeton Survey Research Associates International (PSRAI). Both the random digit dial landline and cell phone samples were provided by Survey Sampling International, LLC. For the landline sample, respondents were selected by asking for the youngest adult male or female currently at home based on a random rotation. If no one of that gender was available, interviewers asked to speak with the youngest adult of the opposite gender. For the cell phone sample, interviews were conducted with the person who answered the phone. KFF paid for all costs associated with the survey.

The combined landline and cell phone sample was weighted to balance the sample demographics to match estimates for the national population using data from the Census Bureau's 2011 American Community Survey (ACS) on sex, age, education, race, Hispanic origin, nativity (for Hispanics only), and region along with data from the 2010 Census on population density. The sample was also weighted to match current patterns of telephone use using data from the July-December 2012 National Health Interview Survey. The weight takes into account the fact that respondents with both a landline and cell phone have a higher probability of selection in the combined sample and also adjusts for the household size for the landline sample. All statistical tests of significance account for the effect of weighting.

The margin of sampling error including the design effect for the full sample is plus or minus 3 percentage points. Numbers of respondents and margin of sampling error for key subgroups are shown in the table below. For results based on other subgroups, the margin of sampling error may be higher. Sample sizes and margin of sampling errors for other subgroups are available by request. Note that sampling error is only one of many potential sources of error in this or any other public opinion poll.

Group	N (unweighted)	M.O.S.E.
Total	1,206	±3 percentage points
Uninsured, under age 65	154	±9 percentage points
Insured, under age 65	710	±4 percentage points
Democrats	345	±6 percentage points
Republicans	305	±7 percentage points
Independents	406	±6 percentage points
Men	594	±5 percentage points
Women	612	±5 percentage points

1. As you may know, a health reform bill was signed into law in 2010. Given what you know about the health reform law, do you have a generally (favorable) or generally (unfavorable) opinion of it? [GET ANSWER THEN ASK: Is that a very (favorable/unfavorable) or somewhat (favorable/unfavorable) opinion?] (ROTATE OPTIONS IN PARENTHESES)

	Very favorable	Somewhat favorable	Somewhat unfavorable	Very unfavorable	Don't know/Refused
12/13	17	17	12	36	18
11/13	15	18	13	36	18
10/13	21	17	13	31	18
09/13	20	19	13	30	17
08/13	17	20	14	28	20
06/13	15	20	13	30	23
04/13	16	19	12	28	24
03/13	17	20	13	27	23
02/13	18	18	13	29	23
11/12	19	24	12	27	19
10/12	20	18	14	29	19
09/12	25	20	12	28	14
08/12	21	17	13	30	19
07/12	20	18	13	31	17
06/12	25	16	11	30	18
05/12	17	20	12	32	19
04/12	20	22	9	34	15
03/12	18	23	11	29	19
02/12	17	25	16	27	15
01/12	18	19	14	30	19
12/11 ¹	19	22	15	28	17
11/11	17	20	15	29	19
10/11	12	22	20	31	15
09/11	18	23	14	29	16
08/11	16	23	17	27	17
07/11	20	22	12	31	15
06/11	15	27	16	30	12
05/11	19	23	15	29	14
04/11	20	21	14	27	18
03/11	21	21	15	31	13
02/11	16	27	19	29	8
01/11	19	22	16	34	9
12/10	22	20	14	27	18
11/10	19	23	12	28	18
10/10	18	24	15	29	15
09/10	19	30	15	25	11
08/10	19	24	13	32	12
07/10	21	29	10	25	14
06/10	20	28	16	25	10
05/10	14	27	12	32	14
04/10 ²	23	23	10	30	14

¹ May 2010 through December 2011 trend wording was "As you may know, a health reform bill was signed into law early last year..."

² April 2010 trend wording was "[President Obama did sign a health reform bill into law last month...] Given what you know about the new health reform law, do you have a generally (favorable) or generally (unfavorable) opinion of it? (Is that a very favorable/unfavorable or somewhat favorable/unfavorable opinion?)"

2FAV. Could you tell me in your own words what is the main reason you have a favorable opinion of the health reform law? (OPEN-END)

Based on those who have a favorable opinion

	12/13	03/13	11/11	07/11	03/11	10/10
Expanding access (NET)	57	58	57	55	51	55
Expanding access to health insurance	25	23	27	24	28	23
Expanding access to health care/won't crowd ERs	22	25	21	19	14	21
Will help self or family	8	7	6	6	5	8
Will help low income families/the poor	5	2	5	4	3	4
Adult children will be able to get health insurance	1	4	4	3	4	4
Will make health care more affordable/control costs/lower costs	9	10	11	10	9	7
Insurance reform (NET)	8	6	6	5	7	6
Will help people with pre-existing conditions	8	4	4	3	5	4
Insurance reform generally	1	2	2	2	3	2
Country/people will be better off generally	7	5	5	8	6	8
Reform was needed	4	4	8	5	7	7
General support for the law	4	3	2	2	4	--
Brings America in line with other advanced countries	2	2	1	3	--	--
A step in the right direction	2	3	4	5	4	6
No problem so far/No change for me	1	--	--	--	--	--
In favor of the individual mandate	1	2	1	*	1	--
People will have more choice of health insurance coverage	1	*	--	*	2	--
Approve of government role	1	2	2	1	3	2
Will help seniors/seniors with meds/Medicare	--	1	2	2	4	3
Other reason for a favorable view	8	6	5	3	7	8
Other comment – not related to health reform bill	*	1	*	3	1	1
Don't know/Refused	7	11	13	11	13	13
	(n=428)	(n=464)	(n=477)	(n=474)	(n=498)	(n=495)

Percentages will add to more than 100 due to multiple responses.

2UNFAV. Could you tell me in your own words what is the main reason you have an unfavorable opinion of the health reform law?
(OPEN-END)

Based on those who have an unfavorable opinion

	12/13	03/13	11/11	07/11	03/11	10/10
Financial and cost considerations (NET)	23	30	21	20	20	24
Health insurance and health care will become more expensive	15	13	9	4	5	10
Will cost too much/Not paid for	7	14	10	16	15	11
Taxes will go up	1	4	3	2	1	5
Against individual mandate (NET)	18	15	18	13	18	11
Don't want to be forced to buy insurance	13	12	15	9	12	7
Unconstitutional	6	4	3	5	6	4
Government-related issues	13	13	16	16	19	10
Opposed to process	7	5	5	4	5	12
Individuals should pay for their own insurance/ Inequitable/Unfair	7	7	8	5	6	13
Policy cancelations (includes employer canceled/ changed plans) ³	6	--	*	*	--	--
Didn't do what it was supposed to do/We were lied to/Broken promises	6	--	--	--	--	--
Limits choices and benefits/Will hurt people's existing health care arrangements	5	5	7	8	6	5
Don't understand law/Don't know enough about it/ Confusing	5	5	2	4	3	5
Will not solve problem/Won't work	4	3	4	4	3	--
Unfair to people who cannot afford/get health insurance	4	1	4	3	2	--
General dislike of the law	4	5	4	3	4	-
Website/enrollment problems/Too many problems	4	--	--	--	--	--
Only helps certain people/Not everyone will benefit	4	5	3	4	4	7
Hurts small businesses/jobs	2	5	2	2	2	3
Bad for doctors/health care professionals	2	3	1	1	2	2
Impact on my own situation/changed my (good) insurance	2	1	2	3	2	5
Harm to seniors/Medicare-related concerns	1	6	4	6	3	6
Don't want National Health Care/Socialized medicine/Doesn't work in other countries	*	1	1	1	--	--
Abortion	*	1	1	--	--	*
Illegal immigrants will/will not be covered	*	1	1	*	1	1
Doesn't go far enough to fix the problems	--	1	2	2	2	5
Other reason for an unfavorable view	8	5	10	7	8	10
Other comment – not related to health reform bill	*	--	2	3	2	*
Don't know/Refused	3	7	8	11	9	7
	(n=602)	(n=499)	(n=545)	(n=561)	(n=579)	(n=555)

Percentages will add to more than 100 due to multiple responses.

³ Trend wording was "Employers will drop/change or have dropped/changed health insurance".

3. What would you like to see Congress do when it comes to the health care law? They should expand the law, they should keep the law as is, they should repeal the law and replace it with a Republican-sponsored alternative, (or) they should repeal the law and not replace it? (READ AND ROTATE 1-4, 4-1. ENTER ONE ONLY)

	Expand law	Keep law as is	Repeal and replace with Republican alternative	Repeal and NOT replace	Don't know/ Refused
12/13	23	20	16	26	15
10/13	22	25	13	24	16
11/12	27	22	14	19	18
08/12	26	23	20	20	11
07/12	24	21	23	23	10
06/12	28	25	18	20	10
05/12	27	20	18	21	13
03/12	28	19	18	23	12
02/12	35	19	18	19	9
01/12	31	19	18	22	11
12/11	30	20	16	22	11
11/11	32	18	15	24	11
09/11	33	19	16	21	12
07/11	33	20	16	21	10
06/11	31	20	19	19	12
05/11	30	21	19	19	10
04/11	33	19	15	20	14
03/11	30	21	18	21	10
02/11	30	20	19	20	10
01/11	28	19	23	20	10

4. Do you think (INSERT AND RANDOMIZE) will be (better off) or (worse off) under the health reform law, or don't you think it will make much difference? How about (INSERT ITEM)? [READ IF NECESSARY: "Will (INSERT ITEM) be (better off) or (worse off) under the health reform law, or don't you think it will make much difference?"] (ROTATE OPTIONS IN PARENTHESES ACROSS INTERVIEWS, BUT NOT WITHIN SAME INTERVIEW)

	Better off	Worse off	Not much difference	(VOL.) Depends	Don't know/ Refused
a. You and your family					
12/13	18	29	47	--	6
11/13	20	32	41	--	7
10/13	21	33	40	--	6
09/13	24	32	37	--	7
08/13	23	34	37	--	6
06/13	19	33	40	--	8
03/13	21	29	40	--	10
02/13	24	32	36	--	9
10/12	26	32	33	--	9
09/12	31	26	33	--	9
08/12	26	30	37	--	7
07/12	25	32	37	--	6
05/12	23	31	37	--	9
04/12	26	32	34	--	8
03/12	26	33	34	--	7
02/12	27	25	41	--	7
01/12	26	33	35	--	6
12/11	26	31	39	--	5
11/11	23	31	41	--	5
10/11	18	31	44	--	6
09/11	27	32	34	--	7
08/11	24	33	37	--	6
07/11	27	29	39	--	5
06/11	24	34	35	--	7
05/11	28	28	38	--	6
04/11	27	28	37	--	8
03/11	26	30	39	--	5
02/11	28	31	38	--	3
01/11	20	32	44	--	4
12/10	32	33	28	--	7
11/10	25	31	34	--	9
10/10	31	29	32	--	7
09/10	32	28	33	--	7
08/10	29	30	36	--	5
07/10	32	29	33	--	6
06/10	28	28	39	--	5
05/10	29	30	32	--	9
04/10	31	32	30	--	8
03/10 ⁴	35	32	28	2	3
02/10	34	32	26	3	5
01/10	32	33	29	3	4
12/09	35	27	32	3	3
11/09	42	24	27	3	4
10/09	41	27	28	2	3
09/09	42	23	28	4	3
08/09	36	31	27	2	4
07/09	39	21	32	4	3
06/09	39	16	36	3	5
04/09	43	14	36	4	4
02/09	38	11	43	4	3

Q4 continued on next page

⁴ February 2009 through March 2010 trend wording was "Do you think (INSERT) would be (better off) or (worse off) if the president and Congress passed health care reform, or don't you think it would make much difference?"

Q4 continued

	Better off	Worse off	Not much difference	(VOL.) Depends	Don't know/ Refused
b. The country as a whole					
12/13	34	40	18	--	7
11/13	34	43	15	--	8
10/13	35	38	21	--	6
09/13	37	39	16	--	7
08/13	34	40	19	--	7
06/13	31	40	20	--	9
02/13	34	38	19	--	9
10/12	34	35	21	--	10
09/12	40	33	17	--	10
08/12	36	37	17	--	10
07/12	35	41	18	--	7
05/12	34	35	20	--	11
04/12	39	38	17	--	6
03/12	37	38	18	--	7
02/12	39	32	22	--	7
01/12	37	36	19	--	8
12/11	37	37	19	--	7
11/11	35	36	22	--	7
10/11	28	36	29	--	7
09/11	38	36	18	--	8
08/11	33	37	21	--	9
07/11	39	35	20	--	6
06/11	35	39	20	--	6
05/11	37	38	19	--	6
04/11	39	35	18	--	9
03/11	38	35	19	--	7
02/11	37	39	19	--	5
01/11	34	38	22	--	5
12/10	40	37	15	--	8
11/10	38	36	16	--	10
10/10	39	34	18	--	9
09/10	42	34	15	--	9
08/10	39	37	18	--	6
07/10	43	35	15	--	7
06/10	42	32	19	--	6
05/10	43	35	13	--	9
04/10	45	35	11	--	9
03/10	45	34	14	3	4
02/10	45	34	12	4	5
01/10	42	37	12	3	5
12/09	45	31	17	4	3
11/09	54	27	11	3	5
10/09	53	28	12	2	4
09/09	53	26	14	4	4
08/09	45	34	14	3	4
07/09	51	23	16	4	6
06/09	57	16	19	3	5
04/09	56	15	21	3	5
02/09	59	12	19	5	5

5. Do you feel you have enough information about the health reform law to understand how it will impact you and your family, or not?

	Yes, have enough information	No, do not have enough information	Don't know/Refused
12/13	54	44	2
11/13	52	46	2
10/13	55	44	2
09/13	47	51	2
08/13	47	51	2
04/13	49	49	2
03/13 ⁵	41	57	2
04/12	51	47	1
03/12	39	59	2
11/11	44	55	1
03/11	47	52	1
04/10	43	56	2

6. Regardless of whether you support or oppose the health care law, how good a job would you say (INSERT AND RANDOMIZE) is doing implementing the law? Excellent, good, only fair, or poor?

		Excellent	Good	Only fair	Poor	Don't know/Refused
a. The federal government	12/13	3	12	31	50	4
	10/13	2	12	32	48	6
b. Your state government	12/13	4	19	34	29	14
	10/13	4	18	34	29	14

⁵ April 2010 through March 2013 trend wording was "Do you feel you have enough information about the health reform law to understand how it will impact you personally, or not?"

ROTATE ORDER OF Q7-8 AND Q9-10

7. So far, would you say you and your family have personally benefited from the health reform law, or not?

	12/13	10/13	03/13	08/12	03/12	11/11	07/11	05/11	03/11	02/11	12/10
Yes, have benefited	11	14	17	19	14	11	15	14	13	14	15
No, have not benefited	85	82	78	77	83	85	83	82	84	84	81
Don't know/Refused	4	4	4	4	3	4	2	4	3	3	4

8. In what ways would you say you have benefited from the health reform law? (OPEN-END)

Based on those who say they have benefited from the health reform law

	12/13	10/13	03/13	08/12	03/12	11/11	07/11	05/11	03/11
Access to health care/expansion of health insurance/expansion of benefits (NET)	47	36	48	43	39	38	39	42	39
Access to health care/expansion of health insurance/expansion of benefits	44	29	41	35	39	38	39	42	39
Preventive services benefit/free check-ups/women's health/birth control	3	6	7	9	--	--	--	--	--
Lower health care costs	25	17	17	11	15	12	16	16	24
Extension of dependent coverage	12	18	17	22	18	25	13	15	14
Help dealing with pre-existing conditions	5	11	2	4	6	9	7	3	5
My insurance is good/no changes	3	3	3	4	3	6	2	2	4
Health reform will help – general	3	3	5	3	6	3	5	5	3
Help for seniors/Medicare/Closing the doughnut hole	2	3	1	2	5	6	4	4	6
Insurance reforms (NET)	1	2	2	4	4	2	2	2	4
Other insurance reforms	1	2	1	3	4	2	2	2	4
Medical loss ratio/insurance must give me a rebate or credit	--	--	1	2	--	--	--	--	--
Other	8	9	8	8	7	6	6	9	3
Don't know/Refused	6	12	6	10	19	8	13	16	11
	(n=138)	(n=205)	(n=195)	(n=227)	(n=171)	(n=141)	(n=157)	(n=151)	(n=144)

	02/11	12/10
Access to health care/expansion of health insurance/expansion of benefits (NET)	34	36
Access to health care/expansion of health insurance/expansion of benefits	34	36
Preventive services benefit/free check-ups/women's health/birth control	--	--
Lower health care costs	20	19
Extension of dependent coverage	21	14
Help dealing with pre-existing conditions	6	5
My insurance is good/no changes	-	-
Health reform will help – general	5	7
Help for seniors/Medicare/Closing the doughnut hole	7	-
Insurance reforms (NET)	5	6
Other insurance reforms	5	6
Medical loss ratio/insurance must give me a rebate or credit	--	--
Other	7	6
Don't know/Refused	15	17
	(n=155)	(n=157)

Percentages will add to more than 100 due to multiple responses.

9. So far, would you say you and your family have been negatively affected by the health reform law, or not?

	12/13	10/13	03/13	08/12	03/12	11/11	07/11	05/11	03/11	02/11	12/10
Yes, negatively affected	26	23	22	19	21	18	18	18	20	17	20
No, not negatively affected	72	75	74	77	76	78	78	78	77	82	76
Don't know/Refused	2	2	4	4	4	4	4	4	3	2	4

10. In what ways would you say you have been negatively affected by the health reform law? (OPEN-END)

Based on those who say they have been negatively affected by health reform law

	12/13	10/13	03/13	08/12	03/12	11/11	07/11	05/11	03/11
Cost (NET)	59	51	54	53	53	60	52	55	58
The cost of my own health care has increased/ can't afford cost of insurance/higher costs	45	37	47	40	46	50	39	40	46
Cost concerns – general	11	10	3	12	4	8	12	7	12
Cost concerns – taxes	4	4	6	6	5	3	1	9	1
Cut to benefits/less options/choices (general)	13	10	18	18	17	15	18	19	14
Policy cancellations (includes employer canceled plans) ⁶	10	2	3	1	--	1	1	--	--
Opposed to individual mandate/fines/forced coverage	7	5	4	4	3	3	2	2	2
Don't have/Unable to get insurance	7	5	5	4	6	10	11	7	5
Bad for businesses/jobs	6	12	5	8	5	5	3	2	5
Bad for providers/Providers have quit/Lost my doctor	5	5	5	5	6	4	2	4	3
Confusion/Aggravation/Stress/Wasted time/Lack of information/future insecurity	4	5	--	--	--	--	--	--	--
Declining quality of care	3	4	4	4	3	2	5	4	3
Harm to Medicare/seniors/Doctors won't accept Medicare patients	2	1	3	3	1	3	4	6	5
Don't want to pay for freeloaders/non-citizens/others	1	2	2	2	4	-	1	2	3
Angry at process/Congress/President (includes government shutdown)	1	6	1	2	1	3	2	5	1
Too much government intrusion/Government getting too big	1	*	2	2	6	--	--	--	--
Website/enrollment problems	1	--	--	--	--	--	--	--	--
Haven't seen any changes yet	1	1	2	3	4	1	2	3	4
Taking away my religious freedom/Against my morals	*	1	1	--	4	--	--	--	--
Other	4	4	10	14	14	11	13	11	13
Don't know/Refused	3	5	4	9	12	6	10	7	4
	(n=311)	(n=341)	(n=269)	(n=229)	(n=250)	(n=226)	(n=236)	(n=219)	(n=240)

Q.10 continued on next page

⁶ Trend wording was "Employers will drop/change or have dropped/changed health insurance".

Q.10 continued

	12/13	02/11	12/10
Cost (NET)	59	48	45
The cost of my own health care has increased/ can't afford cost of insurance/higher costs	45	32	29
Cost concerns – general	11	10	11
Cost concerns – taxes	4	7	7
Cut to benefits/less options/choices (general)	13	16	15
Policy cancelations (includes employer canceled plans) ⁷	10	--	--
Opposed to individual mandate/fines/forced coverage	7	3	--
Don't have/Unable to get insurance	7	11	8
Bad for businesses/jobs	6	2	7
Bad for providers/Providers have quit/Lost my doctor	5	1	1
Confusion/Aggravation/Stress/Wasted time/Lack of information/future insecurity	4	--	--
Declining quality of care	3	2	3
Harm to Medicare/seniors/Doctors won't accept Medicare patients	2	7	3
Don't want to pay for freeloaders/non-citizens/others	1	3	--
Angry at process/Congress/President (includes government shutdown)	1	5	--
Too much government intrusion/Government getting too big	1	--	--
Website/enrollment problems	1	--	--
Haven't seen any changes yet	1	--	--
Taking away my religious freedom/Against my morals	*	--	--
Other	4	14	14
Don't know/Refused	3	10	18
	(n=311)	(n=205)	(n=255)

Percentages will add to more than 100 due to multiple responses.

⁷ Trend wording was "Employers will drop/change or have dropped/changed health insurance".

11. As of today, do you think the health care law HAS or HAS NOT (INSERT AND RANDOMIZE)? [INTERVIEWER NOTE: READ FULL STEM FIRST 2 TIMES, THEN AS NECESSARY]

		Yes, has done this	No, has not done this	Don't know/Refused
a. Allowed many young adults under age 26 to obtain health insurance coverage	12/13	48	32	20
	3/12	47	33	19
b. Lowered prescription drug costs for seniors	12/13	29	41	29
	3/12	26	50	24
c. Eliminated costs for preventive services such as blood pressure screenings for people with health insurance	12/13	29	40	30
	3/12	27	51	22
d. Increased the federal budget deficit	12/13	57	27	16
	3/12	54	32	15
e. Caused many people to lose their health insurance coverage	12/13	61	27	12
f. Provided refunds to many consumers whose health plans spent too much on administrative costs	12/13	21	44	35
g. Reduced the number of people who are uninsured	12/13	45	41	14
h. Helped slow down the rate of increase in health care costs	12/13	28	56	16

READ: As you may know, the health care law creates health insurance exchanges or marketplaces where people who don't get coverage through their employers can shop for insurance and compare prices and benefits.

12. How much, if anything, have you heard about this new health insurance marketplace, [IF THERE IS A STATE EXCHANGE NAME: also known as (INSERT STATE EXCHANGE NAME)] in your state? Have you heard a lot, some, only a little, or nothing at all?

	12/13	11/13	09/13	08/13	06/13
A lot	20	22	5	12	8
Some	16	20	14	21	14
Only a little	34	31	32	34	34
Nothing at all	28	25	48	33	45
Don't know/Refused	1	2	1	1	*

13. Have you been personally contacted by anyone about the health care law through a phone call, email, text message, or door to door visit, or not?

	12/13	10/13	09/13	08/13
Yes, been contacted about the health care law	14	10	9	10
No, have not been contacted about the health care law	86	89	91	90
Don't know/Refused	*	*	*	*

14. Thinking in general about the news media's coverage of the health care law, would you say the mix of coverage has been mostly about (politics and controversies), mostly about (how the law might impact people), or has been a balance of the two? (ROTATE VERBIAGE IN PARENTHESES)

	12/13	11/13	09/13
Mostly about politics and controversies	53	53	56
Mostly about how the law might impact people	7	8	6
Balance of the two	33	30	33
Don't know/Refused	7	9	5

15. Do you think the news media coverage you've seen about the health care law is biased (in favor of) the law, biased (against) the law, or is it mostly balanced? (ROTATE OPTIONS IN PARENTHESES)

	12/13	11/13	09/13
Biased in favor	17	17	20
Biased against	34	33	27
Mostly balanced	40	40	43
Don't know/Refused	9	9	10

16. Next, please tell me how closely you have followed these stories that have been in the news recently. (First/Next,) (INSERT--READ AND RANDOMIZE). READ FOR FIRST ITEM THEN AS NECESSARY: Did you follow this story very closely, fairly closely, not too closely, or not at all closely?

		Very closely	Fairly closely	Not too closely	Not at all closely	Don't know/Refused
a. News about how the rollout of the 2010 health care law is going						
	12/13	21	38	23	18	*
	11/13 ⁸	25	30	19	25	1
	10/13 ⁹	22	31	22	24	1
b. Reports about the condition of the U.S. economy						
	12/13	30	37	20	12	1
	11/13	33	34	18	14	1
	10/13	36	35	17	11	1
c. The death of former South African president Nelson Mandela						
	12/13	23	39	21	16	1

17. As you may know, there have been problems with the federal government web site where people can shop and sign up for health insurance. Since the website launched on October 1, do you think the federal government has made a lot of progress, some progress, not much progress, or no progress at all in fixing these problems?

	12/13
A lot of progress	11
Some progress	39
Not much progress	26
No progress at all	15
Don't know/Refused	9

⁸ Trend wording was "Problems with the websites for the health care law's online health insurance marketplaces"

⁹ Trend wording was "Technical website problems related to the opening of the health care law's online health insurance exchanges or marketplaces".

Q18-24 HELD FOR LATER RELEASE

READ TO ALL: Finally, I have just a few questions we will use to describe the people who took part in our survey...

25. In general, the term “pre-existing condition” is used by insurance companies to describe an illness or medical condition that a person had before they began looking for insurance. For example, if you were looking to buy health insurance but had a history of asthma, diabetes or high blood pressure, those would be considered pre-existing conditions, along with illnesses such as cancer. Given that definition, would you say that you or someone else in your household would be considered to have a “pre-existing condition” of some sort, or not?

Yes, someone in household has pre-existing condition	57
No, no one in household has pre-existing condition	41
Don't know/Refused	2

- D2. In general, would you say your health is excellent, very good, good, only fair, or poor?

Excellent	22
Very good	29
Good	31
Only fair	14
Poor	4
Don't know/Refused	*

26. Overall, how well would you say your (INSERT AND RANDOMIZE) health needs are being met today? Very well, somewhat well, not too well or not at all well?

	Very well	Somewhat well	Not too well	Not at all well	Don't know/Refused
a. Physical	56	32	7	2	2
b. Mental or emotional	61	26	6	3	4

27. In the past 12 months, please tell me if you and your family experienced any of the following things. First, have you and your family (INSERT AND RANDOMIZE), or not? How about (INSERT NEXT ITEM)? READ IF NECESSARY: In the past 12 months, have you and your family (INSERT ITEM), or not?

	Yes	No	Don't know/Refused
a. Had trouble getting medical care	16	84	*
b. Had problems paying medical bills	28	72	*
c. Had problems paying your rent or mortgage	20	80	*
d. Increased your credit card debt	21	78	1
e. Taken on an extra job or worked extra hours because you needed the money	39	60	1

D1. Record respondent's sex

Male	49
Female	51

D2b. Are you currently married, living with a partner, widowed, divorced, separated, or have you never been married?

Married	51
Living with a partner	9
Widowed	5
Divorced	8
Separated	3
Never been married	24
Don't know/Refused	1

D3. What best describes your employment situation today? (READ IN ORDER)

Employed full-time	44
Employed part-time	11
Unemployed and currently seeking employment	6
Unemployed and not seeking employment	3
A student	5
Retired	17
On disability and can't work	7
Or, a homemaker or stay at home parent?	7
Don't know/Refused	*

D4. Are you, yourself, now covered by any form of health insurance or health plan or do you not have health insurance at this time? (READ IF NECESSARY: A health plan would include any private insurance plan through your employer or a plan that you purchased yourself, as well as a government program like Medicare or [Medicaid/Medi-CAL])?

Covered by health insurance	81
Not covered by health insurance	19
Don't know/Refused	*

D4a. Which of the following is your MAIN source of health insurance coverage? Is it a plan through your employer, a plan through your spouse's employer, a plan you purchased yourself, are you covered by Medicare or (Medicaid/Medi-CAL), some other government program, or do you get your health insurance from somewhere else?

Based on those who are insured (n=1,039)

Plan through your employer	39
Plan through your spouse's employer	15
Plan you purchased yourself	7
Medicare	19
Medicaid/Medi-CAL	6
Some other government program	5
Somewhere else (SPECIFY)	2
Plan through your parents/mother/father (VOL.)	6
Don't know/Refused	1

Summary D4 and D4a based on total

Covered by health insurance	81
Employer	32
Spouse's employer	12
Self-purchased plan	6
Medicare	15
Medicaid/Medi-CAL	5
Other government program	4
Somewhere else	1
Plan through parents/mother/father (VOL.)	5
Don't know/Refused	1
Not covered by health insurance	19
Don't know/Refused	*

D5. What is your age? (RECORD EXACT AGE AS TWO-DIGIT CODE.)
D6. (ASK IF DON'T KNOW OR REFUSED AGE) Could you please tell me if you are between the ages of (READ LIST)...?

18-29	21
30-49	34
50-64	27
65 and older	17
Don't know/Refused	*

D8. In politics today, do you consider yourself a [ROTATE: Republican, Democrat/Democrat, Republican], an Independent, or what?

Republican	24
Democrat	29
Independent	33
Or what/Other/None/No preference/Other party	11
Don't know/Refused	4

D8a. Do you LEAN more towards the [ROTATE: Republican Party or the Democratic Party/Democratic Party or the Republican Party]?
(ROTATE OPTIONS IN SAME ORDER AS D8)

Summary D8 and D8a based on total

Republican/Lean Republican	39
Democrat/Lean Democratic	42
Other/Don't lean/Don't know	19

Five-Point Party ID

Democrat	29
Independent Lean Democratic	12
Independent/Don't lean	19
Independent Lean Republican	15
Republican	24
Undesignated	1

D8b. Would you say your views in most political matters are liberal, moderate or conservative?

Liberal	19
Moderate	35
Conservative	38
Other/Don't lean/Don't know	7

D8c. Do you consider yourself to be a supporter of the Tea Party movement, or not?

Yes, supporter of Tea Party movement	21
No, not a supporter of Tea Party movement	67
Other/Don't lean/Don't know	11

D9. Are you registered to vote at your present address, or not?

Yes	78
No	22
Other/Don't lean/Don't know	*

D11. What is the highest level of school you have completed or the highest degree you have received? (DO NOT READ)

Less than high school (Grades 1-8 or no formal schooling)	4
High school incomplete (Grades 9-11 or Grade 12 with NO diploma)	4
High school graduate (Grade 12 with diploma or GED certificate)	35
Some college, no degree (includes some community college)	19
Two year associate degree from a college/university	11
Four year college or university degree/Bachelor's degree	15
Some postgraduate or professional schooling, no postgraduate degree	1
Postgraduate or professional degree, including master's, doctorate, medical or law degree	10
Don't know/Refused (VOL.)	*

D12. Are you, yourself, of Hispanic or Latino background, such as Mexican, Puerto Rican, Cuban, or some other Spanish background?

D13. What is your race? Are you white, black, Asian or some other race? (IF RESPONDENT SAYS HISPANIC ASK: Do you consider yourself a white Hispanic or a black Hispanic?)

White, non-Hispanic	66
Total non-White	33
Black or African-American, non-Hispanic	12
Hispanic	14
Asian, non-Hispanic	4
Other/Mixed race, non-Hispanic	3
Undesignated	2

D12a. Were you born in the United States, on the island of Puerto Rico, or in another country?

Based on Hispanics (n=126)

U.S.	44
Puerto Rico	4
Another country	53
Don't know/Refused	--

D14. Last year—that is, in 2012—what was your total family income from all sources, before taxes? Just stop me when I get to the right category. (READ)

Less than \$20,000	18
\$20,000 to less than \$30,000	12
\$30,000 to less than \$40,000	11
\$40,000 to less than \$50,000	8
\$50,000 to less than \$75,000	12
\$75,000 to less than \$90,000	7
\$90,000 to less than \$100,000	4
\$100,000 or more	15
Don't know/Refused	14

END OF INTERVIEW: That's all the questions I have. Thanks for your time.

Trend Information:

11/13: Kaiser Family Foundation *Kaiser Health Tracking Poll* (November 13-18, 2013)
10/13: Kaiser Family Foundation *Kaiser Health Tracking Poll* (October 17-23, 2013)
09/13: Kaiser Family Foundation *Kaiser Health Tracking Poll* (September 12-18, 2013)
08/13: Kaiser Family Foundation *Kaiser Health Tracking Poll* (August 13-19, 2013)
06/13: Kaiser Family Foundation *Kaiser Health Tracking Poll* (June 4-9, 2013)
04/13: Kaiser Family Foundation *Kaiser Health Tracking Poll* (April 15-20, 2013)
03/13: Kaiser Family Foundation *Kaiser Health Tracking Poll* (March 5-10, 2013)
02/13: Kaiser Family Foundation *Kaiser Health Tracking Poll* (February 14-19, 2013)
01/13: Kaiser Family Foundation/Harvard School of Public Health *The Public's Health Care Agenda for the 113th Congress* (January 3-9, 2013)
11/12: Kaiser Family Foundation *Kaiser Health Tracking Poll* (November 7-10, 2012)
10/12: Kaiser Family Foundation *Kaiser Health Tracking Poll* (October 18-23, 2012)
09/12: Kaiser Family Foundation *Kaiser Health Tracking Poll* (September 13-19, 2012)
08/12: Kaiser Family Foundation *Kaiser Health Tracking Poll* (August 7-12, 2012)
07/12: Kaiser Family Foundation *Kaiser Health Tracking Poll: Early Reaction to Supreme Court Decision on the ACA* (July 17-23, 2012)
06/12: Kaiser Family Foundation *Kaiser Health Tracking Poll* (June 28-30, 2012)
05/12: Kaiser Family Foundation *Kaiser Health Tracking Poll* (May 8-14, 2012)
04/12: Kaiser Family Foundation *Kaiser Health Tracking Poll* (April 4-10, 2012)
03/12: Kaiser Family Foundation *Kaiser Health Tracking Poll* (February 29 – March 5, 2012)
02/12: Kaiser Family Foundation *Kaiser Health Tracking Poll* (February 13-19, 2012)
01/12: Kaiser Family Foundation *Kaiser Health Tracking Poll* (January 12-17, 2012)
12/11: Kaiser Family Foundation *Kaiser Health Tracking Poll* (December 8-13, 2011)
11/11: Kaiser Family Foundation *Kaiser Health Tracking Poll* (November 10-15, 2011)
10/11: Kaiser Family Foundation *Kaiser Health Tracking Poll* (October 13-18, 2011)
09/11: Kaiser Family Foundation *Kaiser Health Tracking Poll* (September 7-12, 2011)
08/11: Kaiser Family Foundation *Kaiser Health Tracking Poll* (August 10-15, 2011)
07/11: Kaiser Family Foundation *Kaiser Health Tracking Poll* (July 13-18, 2011)
06/11: Kaiser Family Foundation *Kaiser Health Tracking Poll* (June 9-14, 2011)
05/11: Kaiser Family Foundation *Kaiser Health Tracking Poll* (May 12-17, 2011)
04/11: Kaiser Family Foundation *Kaiser Health Tracking Poll* (April 7-12, 2011)
03/11: Kaiser Family Foundation *Kaiser Health Tracking Poll* (March 8-13, 2011)
02/11: Kaiser Family Foundation *Kaiser Health Tracking Poll* (February 8-13, 2011)
01/11: Kaiser Family Foundation/Harvard School of Public Health *The Public's Health Care Agenda for the 112th Congress* (January 4-14, 2011)
12/10: Kaiser Family Foundation *Kaiser Health Tracking Poll* (December 1-6, 2010)
11/10: Kaiser Family Foundation *Kaiser Health Tracking Poll* (November 3-6, 2010)
10/10: Kaiser Family Foundation *Kaiser Health Tracking Poll* (October 5-10, 2010)
09/10: Kaiser Family Foundation *Kaiser Health Tracking Poll* (September 14-19, 2010)
08/10: Kaiser Family Foundation *Kaiser Health Tracking Poll* (August 16-22, 2010)
07/10: Kaiser Family Foundation *Kaiser Health Tracking Poll* (July 8-13, 2010)
06/10: Kaiser Family Foundation *Kaiser Health Tracking Poll* (June 17-22, 2010)
05/10: Kaiser Family Foundation *Kaiser Health Tracking Poll* (May 11-16, 2010)
04/10: Kaiser Family Foundation *Kaiser Health Tracking Poll* (April 9-14, 2010)
03/10: Kaiser Family Foundation *Kaiser Health Tracking Poll* (March 10-15, 2010)
02/10: Kaiser Family Foundation *Kaiser Health Tracking Poll* (February 11-15, 2010)
01/10: Kaiser Family Foundation *Kaiser Health Tracking Poll* (January 7-12, 2010)
12/09: Kaiser Family Foundation *Kaiser Health Tracking Poll* (December 7-13, 2009)
11/09: Kaiser Family Foundation *Kaiser Health Tracking Poll* (November 5-12, 2009)
10/09: Kaiser Family Foundation *Kaiser Health Tracking Poll* (October 8-15, 2009)
09/09: Kaiser Family Foundation *Kaiser Health Tracking Poll* (September 11-18, 2009)
08/09: Kaiser Family Foundation *Kaiser Health Tracking Poll* (August 4-11, 2009)
07/09: Kaiser Family Foundation *Kaiser Health Tracking Poll* (July 7-14, 2009)
06/09: Kaiser Family Foundation *Kaiser Health Tracking Poll* (June 1-8, 2009)
04/09: Kaiser Family Foundation *Kaiser Health Tracking Poll* (April 2-8, 2009)
02/09: Kaiser Family Foundation *Kaiser Health Tracking Poll* (February 3-12, 2009)



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