

Topline

Kaiser Health Tracking Poll: September 2013

September 2013

METHODOLOGY

This *Kaiser Health Tracking Poll* was designed and analyzed by public opinion researchers at the Kaiser Family Foundation (KFF) led by Mollyann Brodie, Ph.D., including Liz Hamel, Claudia Deane, and Sarah Cho. The survey was conducted September 12-18, 2013, among a nationally representative random digit dial telephone sample of 1,503 adults ages 18 and older, living in the United States, including Alaska and Hawaii (note: persons without a telephone could not be included in the random selection process). Computer-assisted telephone interviews conducted by landline (752) and cell phone (751, including 410 who had no landline telephone) were carried out in English and Spanish by Princeton Data Source under the direction of Princeton Survey Research Associates International (PSRAI). Both the random digit dial landline and cell phone samples were provided by Survey Sampling International, LLC. For the landline sample, respondents were selected by asking for the youngest adult male or female currently at home based on a random rotation. If no one of that gender was available, interviewers asked to speak with the youngest adult of the opposite gender. For the cell phone sample, interviews were conducted with the person who answered the phone. KFF paid for all costs associated with the survey.

The combined landline and cell phone sample was weighted to balance the sample demographics to match estimates for the national population using data from the Census Bureau's 2011 American Community Survey (ACS) on sex, age, education, race, Hispanic origin, nativity (for Hispanics only), and region along with data from the 2010 Census on population density. The sample was also weighted to match current patterns of telephone use using data from the July-December 2012 National Health Interview Survey. The weight takes into account the fact that respondents with both a landline and cell phone have a higher probability of selection in the combined sample and also adjusts for the household size for the landline sample. All statistical tests of significance account for the effect of weighting.

The margin of sampling error including the design effect for the full sample is plus or minus 3 percentage points. Numbers of respondents and margin of sampling error for key subgroups are shown in the table below. For results based on other subgroups, the margin of sampling error may be higher. Sample sizes and margin of sampling errors for other subgroups are available by request. Note that sampling error is only one of many potential sources of error in this or any other public opinion poll.

Group	N (unweighted)	M.O.S.E.
Total	1,503	± 3 percentage points
Uninsured, ages 18-64	200	± 7 percentage points
Insured, ages 18-64	893	± 4 percentage points
Democrats	456	± 5 percentage points
Independents	506	± 5 percentage points
Republicans	342	± 6 percentage points
Republicans, Tea Party	143	± 9 percentage points
Republicans, not Tea Party	168	± 9 percentage points

1. As you may know, a health reform bill was signed into law in 2010. Given what you know about the health reform law, do you have a generally (favorable) or generally (unfavorable) opinion of it? [GET ANSWER THEN ASK: Is that a very (favorable/unfavorable) or somewhat (favorable/unfavorable) opinion?] (ROTATE OPTIONS IN PARENTHESES)

	Very favorable	Somewhat favorable	Somewhat unfavorable	Very unfavorable	Don't know/ Refused
09/13	20	19	13	30	17
08/13	17	20	14	28	20
06/13	15	20	13	30	23
04/13	16	19	12	28	24
03/13	17	20	13	27	23
02/13	18	18	13	29	23
11/12	19	24	12	27	19
10/12	20	18	14	29	19
09/12	25	20	12	28	14
08/12	21	17	13	30	19
07/12	20	18	13	31	17
06/12	25	16	11	30	18
05/12	17	20	12	32	19
04/12	20	22	9	34	15
03/12	18	23	11	29	19
02/12	17	25	16	27	15
01/12	18	19	14	30	19
12/11 ¹	19	22	15	28	17
11/11	17	20	15	29	19
10/11	12	22	20	31	15
09/11	18	23	14	29	16
08/11	16	23	17	27	17
07/11	20	22	12	31	15
06/11	15	27	16	30	12
05/11	19	23	15	29	14
04/11	20	21	14	27	18
03/11	21	21	15	31	13
02/11	16	27	19	29	8
01/11	19	22	16	34	9
12/10	22	20	14	27	18
11/10	19	23	12	28	18
10/10	18	24	15	29	15
09/10	19	30	15	25	11
08/10	19	24	13	32	12
07/10	21	29	10	25	14
06/10	20	28	16	25	10
05/10	14	27	12	32	14
04/10 ²	23	23	10	30	14

¹ May 2010 through December 2011 trend wording was “As you may know, a health reform bill was signed into law early last year...”

² April 2010 trend wording was “[President Obama did sign a health reform bill into law last month...] Given what you know about the new health reform law, do you have a generally (favorable) or generally (unfavorable) opinion of it? (Is that a very favorable/unfavorable or somewhat favorable/unfavorable opinion?)”

2. Would you say your unfavorable view is more because the health reform law (goes too far) or (doesn't go far enough) in changing health insurance and the health care system? (ROTATE OPTIONS IN PARENTHESES)

Based on those who have an unfavorable view of health reform law

	09/13	06/13
Law goes too far	75	77
Law doesn't go far enough	17	19
Don't know/Refused	8	5
	(n=678)	(n=683)

Summary of Q1 and Q2 based on total

	09/13	06/13
Favorable	39	35
Unfavorable	43	43
Law goes too far	33	33
Law doesn't go far enough	7	8
Don't know/Refused	3	2
Don't know/Refused	17	23

3. Which comes closer to your view? (READ AND ROTATE)

Based on those who have an unfavorable view of health reform law (n=678)

	09/13
I don't like the health care law, but I think it's time for opponents to accept that it's the law of the land and move on to other things	15
Opponents of the health care law should continue their efforts to either repeal the law or stop it from being implemented	81
Don't know/Refused	3

Summary of Q1 and Q3 based on total

	09/13
Favorable	39
Unfavorable	43
I don't like the health care law, but it's time for opponents to accept it	7
Opponents should continue efforts to repeal or stop the law from being implemented	35
Don't know/Refused	1
Don't know/Refused	17

4. Do you think (INSERT AND RANDOMIZE) will be (better off) or (worse off) under the health reform law, or don't you think it will make much difference? How about (INSERT ITEM)? [READ IF NECESSARY: "Will (INSERT ITEM) be (better off) or (worse off) under the health reform law, or don't you think it will make much difference?"] (ROTATE OPTIONS IN PARENTHESES ACROSS INTERVIEWS, BUT NOT WITHIN SAME INTERVIEW)

		Better off	Worse off	Not much difference	(VOL.) Depends	Don't know/ Refused
a. You and your family						
	09/13	24	32	37	--	7
	08/13	23	34	37	--	6
	06/13	19	33	40	--	8
	03/13	21	29	40	--	10
	02/13	24	32	36	--	9
	10/12	26	32	33	--	9
	09/12	31	26	33	--	9
	08/12	26	30	37	--	7
	07/12	25	32	37	--	6
	05/12	23	31	37	--	9
	04/12	26	32	34	--	8
	03/12	26	33	34	--	7
	02/12	27	25	41	--	7
	01/12	26	33	35	--	6
	12/11	26	31	39	--	5
	11/11	23	31	41	--	5
	10/11	18	31	44	--	6
	09/11	27	32	34	--	7
	08/11	24	33	37	--	6
	07/11	27	29	39	--	5
	06/11	24	34	35	--	7
	05/11	28	28	38	--	6
	04/11	27	28	37	--	8
	03/11	26	30	39	--	5
	02/11	28	31	38	--	3
	01/11	20	32	44	--	4
	12/10	32	33	28	--	7
	11/10	25	31	34	--	9
	10/10	31	29	32	--	7
	09/10	32	28	33	--	7
	08/10	29	30	36	--	5
	07/10	32	29	33	--	6
	06/10	28	28	39	--	5
	05/10	29	30	32	--	9
	04/10	31	32	30	--	8
	03/10 ³	35	32	28	2	3
	02/10	34	32	26	3	5
	01/10	32	33	29	3	4
	12/09	35	27	32	3	3
	11/09	42	24	27	3	4
	10/09	41	27	28	2	3
	09/09	42	23	28	4	3
	08/09	36	31	27	2	4
	07/09	39	21	32	4	3
	06/09	39	16	36	3	5
	04/09	43	14	36	4	4
	02/09	38	11	43	4	3

Q4 continued on next page

³ February 2009 through March 2010 trend wording was "Do you think (INSERT) would be (better off) or (worse off) if the president and Congress passed health care reform, or don't you think it would make much difference?"

Q4 continued

	Better off	Worse off	Not much difference	(VOL.) Depends	Don't know/ Refused
b. The country as a whole					
09/13	37	39	16	--	7
08/13	34	40	19	--	7
06/13	31	40	20	--	9
02/13	34	38	19	--	9
10/12	34	35	21	--	10
09/12	40	33	17	--	10
08/12	36	37	17	--	10
07/12	35	41	18	--	7
05/12	34	35	20	--	11
04/12	39	38	17	--	6
03/12	37	38	18	--	7
02/12	39	32	22	--	7
01/12	37	36	19	--	8
12/11	37	37	19	--	7
11/11	35	36	22	--	7
10/11	28	36	29	--	7
09/11	38	36	18	--	8
08/11	33	37	21	--	9
07/11	39	35	20	--	6
06/11	35	39	20	--	6
05/11	37	38	19	--	6
04/11	39	35	18	--	9
03/11	38	35	19	--	7
02/11	37	39	19	--	5
01/11	34	38	22	--	5
12/10	40	37	15	--	8
11/10	38	36	16	--	10
10/10	39	34	18	--	9
09/10	42	34	15	--	9
08/10	39	37	18	--	6
07/10	43	35	15	--	7
06/10	42	32	19	--	6
05/10	43	35	13	--	9
04/10	45	35	11	--	9
03/10	45	34	14	3	4
02/10	45	34	12	4	5
01/10	42	37	12	3	5
12/09	45	31	17	4	3
11/09	54	27	11	3	5
10/09	53	28	12	2	4
09/09	53	26	14	4	4
08/09	45	34	14	3	4
07/09	51	23	16	4	6
06/09	57	16	19	3	5
04/09	56	15	21	3	5
02/09	59	12	19	5	5

Q4 continued on next page

Q4 continued

		Better off	Worse off	Not much difference	(VOL.) Depends	Don't know/ Refused
c.	The Medicare program					
	09/13	24	32	24	--	20
	08/13	22	36	28	--	14
	09/12	36	30	19	--	15
	11/11	22	32	27	--	19
	07/11	27	37	21	--	15
	06/11	26	37	24	--	14
	04/11	28	31	21	--	20
	03/11	26	33	22	--	19
	02/11	24	35	29	--	12
	01/11	24	36	25	--	15
	12/10	28	34	19	--	19
	10/10	31	32	19	--	18
	09/10	31	33	22	--	14
	07/10	33	30	22	--	15
	08/09	38	30	19	3	10
d.	The uninsured					
	09/13	48	26	18	--	8
	06/13	48	30	14	--	8
	07/12	47	29	16	--	8
	03/12	51	24	16	--	9
	01/12	53	25	14	--	8
	11/11	51	23	17	--	9
	08/11	49	20	22	--	9
	05/11	55	25	15	--	5
	09/10	57	20	15	--	8
	04/10	67	15	10	--	8

QUESTION 5 RELEASED SEPARATELY.

6. Some lawmakers who oppose the health care law say that if Congress isn't able to repeal the law, they should try to stop it from being put into place by cutting off funding to implement it. Whether or not you like the health care law, would you say you approve or disapprove of cutting off funding as a way to stop some or all of the law from being put into place?

	Approve of cutting off funding	Disapprove of cutting off funding	Don't know/ Refused
09/13	37	56	7
08/13	36	57	8
04/13	31	58	11
07/12	35	56	8
05/12	32	58	9
05/11	33	63	4
04/11	30	64	6
03/11	30	64	6
02/11	34	61	5
01/11	33	62	5

7. Do you feel you have enough information about the health reform law to understand how it will impact you and your family, or not?

	Yes, have enough information	No, do not have enough information	Don't know/Refused
09/13	47	51	2
08/13	47	51	2
04/13	49	49	2
03/13 ⁴	41	57	2
04/12	51	47	1
03/12	39	59	2
11/11	44	55	1
03/11	47	52	1
04/10	43	56	2

8. What ONE question would you most like to have answered to help you understand how the health care law will impact you and your family? (OPEN-ENDED; RECORD FULL RESPONSE. PROBE FOR CLARITY IF NECESSARY.)

Based on those who say they do not have enough information (n=740)

	09/13
Questions about cost (NET)	19
How much will I personally have to pay?	8
How much will it cost/cost us?	6
Other cost-related questions	3
Questions about how to pay for the law, its sustainability, affordability	3
Need a general, easy summary, what is it and what will it do/How does it work?	18
How will the law make the health care system better/Who benefits (most)?	7
What impact will it have on a specific group (uninsured, young people, undocumented, Seniors)	6
How will it impact me/my family?	5
Questions about benefits, coverage, or available plans	5
How will the law impact my current insurance arrangements?	4
What are the cons/Who's hurt by it/Are some groups paying for others/Is it fair and equitable?	3
What happens if I/people don't participate? / Will I go to jail/be fined?	3
Why this plan/Why was it passed without sufficient discussion/understanding?	3
Questions related to law's impact on Medicare	3
Am I eligible / Are certain groups eligible/Who is eligible?	2
What is the impact on businesses/Will I lose hours/benefits at work?	1
Will I be able to choose my doctors/Will there be enough doctors who take this insurance?	1
What is the impact on health care providers?	1
How come Congress doesn't have to participate? / How come we can't have Congress' plan?	1
Is the government overstepping its bounds?	1
Other	3
Don't know/Refused	27

Due to multiple response percentages will add to more than 100.

9. Over the past few months, have you tried to seek out more information about the health care law, or not?

	09/13	08/13
Yes, tried to seek out more information	36	36
No, have not tried to seek out more information	64	63
Don't know/Refused	*	1

⁴ April 2010 through March 2013 trend wording was "Do you feel you have enough information about the health reform law to understand how it will impact you personally, or not?"

10. Where did you go to try to get additional information about the health care law? [OPEN END. RECORD UP TO TWO RESPONSES]

Based on those who tried to seek more information

	09/13	08/13
Internet (NET)	60	60
Internet, online (general)	40	55
Government website	13	7
Google	9	--
News media (NET)	24	23
Newspapers, magazines, articles	12	10
News/News media (general)	5	7
TV (includes "watch the news")	5	4
Radio (includes "listen to the news")	4	3
Cable network (CNN, Fox, MSNBC)	3	2
Employer or union/At work (HR, personnel office)	7	5
Health insurance company or representative	6	8
Health care provider, ex. doctor, nurse, pharmacist	5	6
Friends or family	5	3
Other government source (not online)	4	6
Other personal contact (in person, on phone, email)	3	4
Non-profit, community organization or think tank	2	3
Politician/Congress/White House/Political organization	2	--
Library	2	--
Read the law	1	--
Books	1	1
Social networking sites (Facebook, Twitter)	1	*
Other	4	6
Don't know/Refused	3	2
	(n=595)	(n=600)

Due to multiple response percentages will add to more than 100.

11. Have you been personally contacted by anyone about the health care law through a phone call, email, text message, or door to door visit, or not?

	09/13	08/13
Yes, been contacted about the health care law	9	10
No, have not been contacted about the health care law	91	90
Don't know/Refused	*	*

12. What did that person want to tell you about the health care law? (OPEN END; RECORD FULL RESPONSE)

Based on those who have been contacted

	09/13	08/13
Information about the law (general)	25	27
Called about a survey/asked me questions	12	6
Arguments against the law	12	11
Political arguments	10	4
Tried to sell me insurance	7	3
Arguments in favor of the law	6	9
Did not listen/hung up	4	8
Heard from both sides: in favor of and against the law	2	2
Other	5	9
Don't remember (VOL.)	11	6
Don't know/Refused	10	15
	(n=147)	(n=149)

Due to multiple response percentages will add to more than 100.

13. During the past 30 days, did you see or hear any ads or commercials having to do with the health care law, or not?

	09/13	06/13	04/13	04/12
Yes, seen or heard ads about law	43	25	26	34
No, have not seen or heard ads about law	56	74	72	64
Don't know/Refused	1	1	2	2

14. Did you see or hear any ads that (INSERT AND RANDOMIZE), or not? [REPEAT STEM EACH TIME]

Based on those who have seen or heard ads about health care law

	Yes	No	Don't know/ Refused	(n=)
a. Provided information about how to get health insurance coverage under the health care law				
09/13	40	58	2	(687)
06/13	35	63	2	(417)
04/13	36	60	4	(310)
b. Were in support of the health care law				
09/13	57	39	4	(687)
06/13	57	40	3	(417)
04/13	48	49	3	(310)
c. Were opposed to the health care law				
09/13	73	25	2	(687)
06/13	72	26	2	(417)
04/13	75	24	2	(310)

Summary of Q13 and Q14a-c based on Total

	09/13	06/13	04/13
Yes, saw or heard ads about law	43	25	26
Saw ads that provided information about how to get health insurance coverage under the health care law	17	9	9
Saw ads that were in support of the health care law	24	14	12
Saw ads that were opposed to the health care law	31	18	19
No, have not seen or heard ads about law	56	74	72
Don't know/Refused	1	1	2

D4. Are you, yourself, now covered by any form of health insurance or health plan or do you not have health insurance at this time? (READ IF NECESSARY: A health plan would include any private insurance plan through your employer or a plan that you purchased yourself, as well as a government program like Medicare or [Medicaid/Medi-CAL])?

	09/13
Covered by health insurance	81
Not covered by health insurance	19
Don't know/Refused	*

D4a. Which of the following is your MAIN source of health insurance coverage? Is it a plan through your employer, a plan through your spouse's employer, a plan you purchased yourself, are you covered by Medicare or (Medicaid/Medi-CAL), some other government program, or do you get your health insurance from somewhere else?

Based on those who are insured (n=1,291)

Plan through your employer	42
Plan through your spouse's employer	14
Plan you purchased yourself	8
Medicare	18
Medicaid/Medi-CAL	6
Some other government program	4
Somewhere else (SPECIFY)	2
Plan through your parents/mother/father (VOL.)	6
Don't know/Refused	1

Summary D4 and D4a based on total

Covered by health insurance	81
Employer	34
Spouse's employer	11
Self-purchased plan	6
Medicare	14
Medicaid/Medi-CAL	5
Other government program	3
Somewhere else	2
Plan through parents/mother/father (VOL.)	5
Don't know/Refused	1
Not covered by health insurance	19
Don't know/Refused	*

QUESTION 15 RELEASED SEPARATELY.

READ: On another topic...

16. Is there a source in the news media, such as a newspaper, magazine, television, or radio news outlet, that you trust for information about the health care law, or not?

	<u>09/13</u>
Yes, there is a source I trust	44
Trust multiple sources (VOL.)	2
No, there is not a source I trust	53
Don't know/Refused	1

17. Can you name the news media source you trust MOST for information on the health care law? (OPEN-END, DO NOT READ PRE-CODES. ACCEPT ONE RESPONSE.)

Based on those who have a news media source they trust (n=730)

	09/13
Cable TV (NET)	42
Fox News	21
CNN	11
MSNBC	5
Other cable network	5
Broadcast TV (NET)	16
National TV news (includes ABC, NBC, or CBS News)	9
Local TV news	7
Newspaper (NET)	15
New York Times	4
Wall Street Journal	2
Washington Post	*
Other newspaper	9
Public radio/TV (NET)	9
Public radio (includes NPR)	7
Public TV (includes PBS)	2
Online (NET) ⁵	3
Online only news site (eg. Huffington Post, Real Clear politics)	2
Other online source	1
Non-profit or community organization	1
Magazine	1
Government source	1
Other	6
Don't know/Refused	6

⁵ Those who named the website of a news organization were coded under the primary organization (i.e. those who said "CNN.com" were coded under "CNN").

Summary of Q16 and Q17 based on total

	09/13
Trust one or multiple sources (NET)	46
Cable TV (NET)	19
Fox News	10
CNN	5
MSNBC	2
Other cable network	2
Broadcast TV (NET)	7
National TV news (includes ABC, NBC, or CBS News)	4
Local TV news	3
Newspaper (NET)	7
New York Times	2
Wall Street Journal	1
Washington Post	*
Other newspaper	4
Public radio/TV (NET)	4
Public radio (includes NPR)	3
Public TV (includes PBS)	1
Online (NET) ⁶	2
Online only news site (eg. Huffington Post, Real Clear politics)	1
Other online source	1
Non-profit or community organization	1
Magazine	*
Government source	*
Other	3
Don't know/Refused	3
Don't trust any source	53
Don't know/Refused	1

18. Thinking in general about the news media's coverage of the health care law, would you say the mix of coverage has been mostly about (politics and controversies), mostly about (how the law might impact people), or has been a balance of the two? (ROTATE VERBIAGE IN PARENTHESES)

	09/13
Mostly about politics and controversies	56
Mostly about how the law might impact people	6
Balance of the two	33
Don't know/Refused	5

19. Do you think the news media coverage you've seen about the health care law is biased (in favor of) the law, biased (against) the law, or is it mostly balanced? (ROTATE OPTIONS IN PARENTHESES)

	09/13
Biased in favor	20
Biased against	27
Mostly balanced	43
Don't know/Refused	10

⁶ Those who named the website of a news organization were coded under the primary organization (i.e. those who said "CNN.com" were coded under "CNN").

20. I'm going to read you a list of specific elements or parts of the law. For each, please tell me whether you think it is included in the health reform law, or not. First, to the best of your knowledge, would you say the health reform law does or does not (INSERT AND RANDOMIZE)? Would you say the health reform law does or does not (INSERT NEXT ITEM)?

		Yes, law does this	No, law does not do this	Don't know/ Refused
a. Require nearly all Americans to have health insurance by 2014 or else pay a fine				
	09/13	79	14	8
	03/13	74	17	9
	04/12	74	18	8
	03/12 omnibus	64	23	14
	11/11	62	27	11
	08/11	65	25	10
	12/10	64	24	11
	06/10 ⁷	67	26	7
	04/10	71	21	8
b. Give states the option of expanding their existing Medicaid program to cover more low-income, uninsured adults				
	09/13	58	24	18
	03/13	59	25	17
	04/12 ⁸	60	26	14
	03/12 omnibus	54	30	16
	11/11	53	28	19
	08/11	49	32	19
	12/10	62	20	18
	06/10	66	22	12
	04/10	64	16	20
c. Prohibit insurance companies from denying coverage because of a person's medical history				
	09/13	59	30	11
	03/13	53	36	11
	04/12	57	28	15
	03/12 omnibus	51	33	15
	11/11 ⁹	58	31	11
	09/11	61	30	9
	12/10	67	25	9
	06/10	70	25	5
	04/10	64	27	10
d. Provide financial help to low and moderate income Americans who don't get insurance through their jobs to help them purchase coverage				
	09/13	63	25	12
	03/13	62	29	9
	08/12	57	29	13
	03/12 omnibus	56	28	17
	11/11	64	30	6
	08/11	58	32	10
	12/10	72	18	10
	06/10	72	21	7
	04/10	75	17	8

Q20 continued on next page

⁷ April 2010 through June 2010 item wording was "Require nearly all Americans to have health insurance or else pay a fine".

⁸ March 2012 through April 2012 item wording was "Expand the existing Medicaid program to cover more low-income, uninsured adults". April 2010 through November 2011 item wording was "Expand the existing Medicaid program to cover low-income, uninsured adults regardless of whether they have children".

⁹ April 2010 through November 2011 item wording was "Prohibit insurance companies from denying coverage because of a person's medical history or health condition".

		Yes, law does this	No, law does not do this	Don't know/ Refused
e. Create health insurance exchanges or marketplaces where people who don't get coverage through their employers can shop for insurance and compare prices and benefits	09/13	65	23	12
	03/13 ¹⁰	58	29	13
	08/12	56	28	16
	06/10	62	29	9
	04/10	62	21	17
f. Gradually close the Medicare prescription drug "doughnut hole" or "coverage gap" so people on Medicare will no longer be required to pay the full cost of their medications when they reach the gap	09/13	42	29	29
	03/13	46	31	22
	09/12	48	30	22
	06/11	45	32	23
	07/10	49	30	21
g. Establish a government panel to make decisions about end-of-life care for people on Medicare	09/13	42	38	20
	03/13	40	39	21
	09/12	39	39	22
	06/11 ¹¹	31	48	20
	07/10	41	43	16
h. Cut benefits for people in the traditional Medicare program	09/13	42	40	18
	03/13	44	43	14
	09/12	35	44	21
i. Allow undocumented immigrants to receive financial help from the government to buy health insurance	09/13	43	35	21
	03/13	47	33	21
	02/13	42	35	23
	12/10	41	42	16
j. Create a new government run insurance plan to be offered along with private plans	09/13	52	32	16
	03/13	57	28	15
	03/12 omnibus	52	30	18
	11/11	56	31	13
	12/10	59	27	14

¹⁰ April 2010 through March 2013 item wording was "Create health insurance exchanges or marketplaces where small businesses and people who don't get coverage through their employers can shop for insurance and compare prices and benefits".

¹¹ September 2010 through June 2011 item wording was "Allow a government panel to make decisions about end-of-life care for people on Medicare".

READ TO ALL: As you may know, the health care law does create health insurance exchanges or marketplaces where people who don't get coverage through their employers can shop for insurance and compare prices and benefits.

21. How much, if anything, have you heard about this new health insurance marketplace, [IF THERE IS A STATE EXCHANGE NAME: also known as (INSERT STATE EXCHANGE NAME)] in your state? Have you heard a lot, some, only a little, or nothing at all?

	09/13	08/13	06/13
A lot	5	12	8
Some	14	21	14
Only a little	32	34	34
Nothing at all	48	33	45
Don't know/Refused	1	1	*

22. Do you happen to know when people will be able to begin shopping and signing up for health insurance using the health insurance marketplace? (OPEN-ENDED, DO NOT READ CATEGORIES. ACCEPT ONLY ONE RESPONSE.)

	09/13
Now/Immediately	2
October 1 (includes those who just say "October")	15
Some other time in 2013	3
January 2014	6
Some other time in 2014	5
2015 or later	1
Never	2
Other	1
Don't know/Refused	64

23. In the past 12 months, have you or another family member living in your household... (READ AND RANDOMIZE) because of the COST, or not? INTERVIEWER NOTE: PLEASE READ "BECAUSE OF THE COST" AFTER EACH ITEM.

		Yes	No	Don't know/ Refused
a.	Skipped a recommended medical test or treatment			
	09/13	26	73	1
	05/12	25	74	1
	08/11	21	78	1
	03/11	21	78	1
	12/10	25	74	1
	06/10	22	78	*
	03/10	28	72	*
	12/09	23	76	1
	11/09	22	78	*
	09/09	28	71	1
	07/09	21	78	*
	06/09	27	73	1
	04/09	27	73	*
	02/09	23	77	*
	10/08	31	68	*
	04/08	23	76	*
	04/05	17	82	*
	01/00	15	85	-
b.	Not filled a prescription for a medicine			
	09/13	27	73	*
	05/12	24	75	1
	08/11	25	74	1
	03/11	21	78	*
	12/10	26	73	*
	06/10	20	79	1
	03/10	26	74	*
	12/09	24	76	*
	11/09	26	74	*
	09/09	26	73	*
	07/09	20	80	*
	06/09	26	74	1
	04/09	29	71	1
	02/09	21	78	*
	10/08	27	72	*
	04/08	22	78	*
	04/05	20	79	*
	01/00	13	87	*

Q23 continued on next page

		Yes	No	Don't know/ Refused
c.	Cut pills in half or skipped doses of medicine			
	09/13	19	80	1
	05/12	16	83	*
	08/11	17	82	1
	03/11	15	85	*
	12/10	20	80	*
	06/10	16	84	1
	03/10	21	79	-
	12/09	18	81	1
	11/09	17	83	*
	09/09	21	78	1
	07/09	15	84	*
	06/09	19	80	1
	04/09	18	81	1
	02/09	15	85	*
	10/08	22	78	*
	04/08	18	81	*
	04/05	16	84	*
d.	Had problems getting mental health care			
	09/13	12	87	1
	05/12	8	90	2
	08/11	11	86	3
	03/11	9	90	1
	12/10	9	90	1
	06/10	9	90	1
	03/10	10	89	1
	12/09	10	89	*
	11/09	6	92	1
	09/09	9	90	1
	07/09	7	92	1
	06/09	8	91	1
	04/09	8	90	2
	02/09	7	92	*
	10/08	12	87	2
	04/08	8	90	2
	04/05	7	93	1
	01/00	4	96	1

Q23 continued on next page

		Yes	No	Don't know/ Refused
e.	Put off or postponed getting health care you needed			
	09/13	34	66	1
	05/12	29	70	1
	08/11	28	72	1
	03/11	28	72	*
	12/10	32	67	*
	06/10	26	73	1
	03/10	30	69	1
	12/09	29	71	*
	11/09	30	69	1
	09/09	33	67	*
	07/09	27	72	*
	06/09	31	68	1
	04/09	33	67	*
	02/09	27	72	1
	10/08	36	64	*
	04/08	29	70	1
f.	Skipped dental care or checkups			
	09/13	37	62	*
	05/12	35	64	*
	08/11	31	68	1
	03/11	33	67	*
	12/10	36	63	*
	06/10	31	69	1
	03/10	35	64	1
	12/09	31	69	1
	11/09	34	65	1
	09/09	35	65	*
	07/09	29	71	*
	06/09	35	64	1
	04/09	36	64	*
	02/09	34	66	*
g.	Relied on home remedies or over the counter drugs instead of going to see a doctor			
	09/13	35	64	*
	05/12	38	62	1
	08/11	33	66	1
	03/11	32	68	*
	12/10	37	62	*
	06/10	28	71	1
	03/10	39	61	1
	12/09	34	66	*
	11/09	34	66	1
	09/09	44	56	*
	07/09	33	67	*
	06/09	37	63	1
	04/09	42	57	1
	02/09	35	65	1

Q23 Percent “Yes” to any

09/13	57
05/12	58
08/11	50
03/11	52
12/10	54
06/10	45
03/10	57
12/09	49
11/09	53
09/09	56
07/09	49
06/09	55
04/09	59
02/09	53

24. How well do you feel you understand what your health insurance plan covers and what it doesn't? Would you say you understand it very well, somewhat well, not too well, or not well at all?

Based on insured and under age 65 (n=893)

	09/13
Very well	40
Somewhat well	45
Not too well	10
Not well at all	5
Don't know/Refused	*

25. In the past two years, have you personally had any problems with your main health insurance plan related to (INSERT—READ AND RANDOMIZE), or not? How about (NEXT ITEM)? READ IF NECESSARY: In the past two years, have you had any problems with your main health insurance plan related to this, or not?

Based on insured and under age 65 (n=893)

	Yes	No	Don't know/ Refused
a. Misunderstandings over which health services your plan covers	20	79	1
b. Delays in receiving care or treatment	12	88	*
c. Being denied care or treatment by the plan	12	88	*
d. Your plan not covering a particular treatment or kind of care you needed	20	79	*
e. Difficulty selecting a doctor in the plan	12	87	1
f. Not being able to get the specific medication you need	14	85	1
g. Billing or payment for services	19	80	*
h. Difficulty getting someone from the plan on the phone to answer your questions	14	85	1
i. Something else that I haven't already mentioned	4	95	1

Q25 Percent “Yes” to any

09/13	47
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26. In general, the term “pre-existing condition” is used by insurance companies to describe an illness or medical condition that a person had before they began looking for insurance. For example, if you were looking to buy health insurance but had a history of asthma, diabetes or high blood pressure, those would be considered pre-existing conditions, along with illnesses such as cancer. Given that definition, would you say that you or someone else in your household would be considered to have a “pre-existing condition” of some sort, or not?

	09/13
Yes, someone in household has pre-existing condition	57
No, no one in household has pre-existing condition	42
Don't know/Refused	1

DEMOGRAPHICS

READ TO ALL: Finally, I have just a few questions we will use to describe the people who took part in our survey...

- D1. Record respondent's sex

Male	49
Female	51

- D2. In general, would you say your health is excellent, very good, good, only fair, or poor?

Excellent	19
Very good	32
Good	30
Only fair	13
Poor	6
Don't know/Refused	*

- D2b. Are you currently married, living with a partner, widowed, divorced, separated, or have you never been married?

Married	51
Living with a partner	7
Widowed	6
Divorced	9
Separated	2
Never been married	24
Don't know/Refused	1

- D2c. Are you the parent of a child between the ages of 18 and 35, or not?

Based on age 30 or older or refused age (n=1,284)

Yes, parent of a child between the ages of 18 and 35	42
No, not a parent of a child between the ages of 18 and 35	57
Don't know/Refused	*

- D3. What best describes your employment situation today? (READ IN ORDER)

Employed full-time	46
Employed part-time	11
Unemployed and currently seeking employment	6
Unemployed and not seeking employment	2
A student	6
Retired	16
On disability and can't work	6
Or, a homemaker or stay at home parent?	6
Don't know/Refused	*

D5. What is your age? (RECORD EXACT AGE AS TWO-DIGIT CODE.)
 D6. (ASK IF DON'T KNOW OR REFUSED AGE) Could you please tell me if you are between the ages of (READ LIST)...?

18-29	22
30-49	35
50-64	26
65 and older	17
Don't know/Refused	*

D8. In politics today, do you consider yourself a [ROTATE: Republican, Democrat/Democrat, Republican], an Independent, or what?

Republican	21
Democrat	31
Independent	33
Or what/Other/None/No preference/Other party	9
Don't know/Refused	6

D8a. Do you LEAN more towards the [ROTATE: Republican Party or the Democratic Party/Democratic Party or the Republican Party]?
 (ROTATE OPTIONS IN SAME ORDER AS D8)

Summary D8 and D8a based on total

Republican/Lean Republican	35
Democrat/Lean Democratic	45
Other/Don't lean/Don't know	20

Five-Point Party ID

Democrat	31
Independent Lean Democratic	14
Independent/Don't lean	19
Independent Lean Republican	14
Republican	21
Undesignated	1

D8b. Would you say your views in most political matters are liberal, moderate or conservative?

Liberal	21
Moderate	37
Conservative	36
Other/Don't lean/Don't know	6

D8c. Do you consider yourself to be a supporter of the Tea Party movement, or not?

Yes, supporter of Tea Party movement	21
No, not a supporter of Tea Party movement	69
Other/Don't lean/Don't know	10

D9. Are you registered to vote at your present address, or not?

Yes	78
No	22
Other/Don't lean/Don't know	1

D11. What is the highest level of school you have completed or the highest degree you have received? (DO NOT READ)

Less than high school (Grades 1-8 or no formal schooling)	4
High school incomplete (Grades 9-11 or Grade 12 with NO diploma)	6
High school graduate (Grade 12 with diploma or GED certificate)	32
Some college, no degree (includes some community college)	20
Two year associate degree from a college/university	12
Four year college or university degree/Bachelor's degree	17
Some postgraduate or professional schooling, no postgraduate degree	1
Postgraduate or professional degree, including master's, doctorate, medical or law degree	9
Don't know/Refused (VOL.)	*

D12. Are you, yourself, of Hispanic or Latino background, such as Mexican, Puerto Rican, Cuban, or some other Spanish background?

D13. What is your race? Are you white, black, Asian or some other race? (IF RESPONDENT SAYS HISPANIC ASK: Do you consider yourself a white Hispanic or a black Hispanic?)

White, non-Hispanic	65
Total non-White	33
Black or African-American, non-Hispanic	11
Hispanic	14
Asian, non-Hispanic	3
Other/Mixed race, non-Hispanic	4
Undesignated	2

D12a. Were you born in the United States, on the island of Puerto Rico, or in another country?

Based on Hispanics (n=162)

U.S.	45
Puerto Rico	3
Another country	51
Don't know/Refused	1

D14. Last year—that is, in 2012—what was your total family income from all sources, before taxes? Just stop me when I get to the right category. (READ)

Less than \$20,000	18
\$20,000 to less than \$30,000	14
\$30,000 to less than \$40,000	10
\$40,000 to less than \$50,000	9
\$50,000 to less than \$75,000	13
\$75,000 to less than \$90,000	7
\$90,000 to less than \$100,000	4
\$100,000 or more	14
Don't know/Refused	10

END OF INTERVIEW: That's all the questions I have. Thanks for your time.

Trend Information:

08/13: Kaiser Family Foundation *Kaiser Health Tracking Poll* (August 13-19, 2013)
06/13: Kaiser Family Foundation *Kaiser Health Tracking Poll* (June 4-9, 2013)
04/13: Kaiser Family Foundation *Kaiser Health Tracking Poll* (April 15-20, 2013)
03/13: Kaiser Family Foundation *Kaiser Health Tracking Poll* (March 5-10, 2013)
02/13: Kaiser Family Foundation *Kaiser Health Tracking Poll* (February 14-19, 2013)
01/13: Kaiser Family Foundation/Harvard School of Public Health *The Public's Health Care Agenda for the 113th Congress* (January 3-9, 2013)
11/12: Kaiser Family Foundation *Kaiser Health Tracking Poll* (November 7-10, 2012)
10/12: Kaiser Family Foundation *Kaiser Health Tracking Poll* (October 18-23, 2012)
09/12: Kaiser Family Foundation *Kaiser Health Tracking Poll* (September 13-19, 2012)
08/12: Kaiser Family Foundation *Kaiser Health Tracking Poll* (August 7-12, 2012)
07/12: Kaiser Family Foundation *Kaiser Health Tracking Poll: Early Reaction to Supreme Court Decision on the ACA* (July 17-23, 2012)
06/12: Kaiser Family Foundation *Kaiser Health Tracking Poll* (June 28-30, 2012)
05/12: Kaiser Family Foundation *Kaiser Health Tracking Poll* (May 8-14, 2012)
04/12: Kaiser Family Foundation *Kaiser Health Tracking Poll* (April 4-10, 2012)
03/12: Kaiser Family Foundation *Kaiser Health Tracking Poll* (February 29 – March 5, 2012)
03/12 omnibus: Kaiser Family Foundation *Kaiser Health Tracking Poll Omnibus Supplement* (March 1-4, 2012)
02/12: Kaiser Family Foundation *Kaiser Health Tracking Poll* (February 13-19, 2012)
01/12: Kaiser Family Foundation *Kaiser Health Tracking Poll* (January 12-17, 2012)
12/11: Kaiser Family Foundation *Kaiser Health Tracking Poll* (December 8-13, 2011)
11/11: Kaiser Family Foundation *Kaiser Health Tracking Poll* (November 10-15, 2011)
10/11: Kaiser Family Foundation *Kaiser Health Tracking Poll* (October 13-18, 2011)
09/11: Kaiser Family Foundation *Kaiser Health Tracking Poll* (September 7-12, 2011)
08/11: Kaiser Family Foundation *Kaiser Health Tracking Poll* (August 10-15, 2011)
07/11: Kaiser Family Foundation *Kaiser Health Tracking Poll* (July 13-18, 2011)
06/11: Kaiser Family Foundation *Kaiser Health Tracking Poll* (June 9-14, 2011)
05/11: Kaiser Family Foundation *Kaiser Health Tracking Poll* (May 12-17, 2011)
04/11: Kaiser Family Foundation *Kaiser Health Tracking Poll* (April 7-12, 2011)
03/11: Kaiser Family Foundation *Kaiser Health Tracking Poll* (March 8-13, 2011)
02/11: Kaiser Family Foundation *Kaiser Health Tracking Poll* (February 8-13, 2011)
01/11: Kaiser Family Foundation/Harvard School of Public Health *The Public's Health Care Agenda for the 112th Congress* (January 4-14, 2011)
12/10: Kaiser Family Foundation *Kaiser Health Tracking Poll* (December 1-6, 2010)
11/10: Kaiser Family Foundation *Kaiser Health Tracking Poll* (November 3-6, 2010)
10/10: Kaiser Family Foundation *Kaiser Health Tracking Poll* (October 5-10, 2010)
09/10: Kaiser Family Foundation *Kaiser Health Tracking Poll* (September 14-19, 2010)
08/10: Kaiser Family Foundation *Kaiser Health Tracking Poll* (August 16-22, 2010)
07/10: Kaiser Family Foundation *Kaiser Health Tracking Poll* (July 8-13, 2010)
06/10: Kaiser Family Foundation *Kaiser Health Tracking Poll* (June 17-22, 2010)
05/10: Kaiser Family Foundation *Kaiser Health Tracking Poll* (May 11-16, 2010)
04/10: Kaiser Family Foundation *Kaiser Health Tracking Poll* (April 9-14, 2010)
03/10: Kaiser Family Foundation *Kaiser Health Tracking Poll* (March 10-15, 2010)
02/10: Kaiser Family Foundation *Kaiser Health Tracking Poll* (February 11-15, 2010)
01/10: Kaiser Family Foundation *Kaiser Health Tracking Poll* (January 7-12, 2010)
12/09: Kaiser Family Foundation *Kaiser Health Tracking Poll* (December 7-13, 2009)
11/09: Kaiser Family Foundation *Kaiser Health Tracking Poll* (November 5-12, 2009)
10/09: Kaiser Family Foundation *Kaiser Health Tracking Poll* (October 8-15, 2009)
09/09: Kaiser Family Foundation *Kaiser Health Tracking Poll* (September 11-18, 2009)
08/09: Kaiser Family Foundation *Kaiser Health Tracking Poll* (August 4-11, 2009)
07/09: Kaiser Family Foundation *Kaiser Health Tracking Poll* (July 7-14, 2009)
06/09: Kaiser Family Foundation *Kaiser Health Tracking Poll* (June 1-8, 2009)
04/09: Kaiser Family Foundation *Kaiser Health Tracking Poll* (April 2-8, 2009)
03/09: Kaiser Family Foundation, Harvard School of Public Health, National Public Radio *Delivery System* (March 12 - 22, 2009)
02/09: Kaiser Family Foundation *Kaiser Health Tracking Poll* (February 3-12, 2009)
10/08: Kaiser Family Foundation *Kaiser Health Tracking Poll: Election 2008* (October 8-13, 2008)
09/08: Kaiser Family Foundation *Kaiser Health Tracking Poll: Election 2008* (September 8-13, 2008)
04/08: Kaiser Family Foundation *Kaiser Health Tracking Poll: Election 2008* (April 3-13, 2008)
02/08: Kaiser Family Foundation *Kaiser Health Tracking Poll: Election 2008* (February 7-16, 2008)
12/07: Kaiser Family Foundation *Kaiser Health Tracking Poll: Election 2008* (November 28-December 9, 2007)
10/07: Kaiser Family Foundation *Kaiser Health Tracking Poll: Election 2008* (October 1-10, 2007)
06/07: Kaiser Family Foundation *Kaiser Health Tracking Poll: Election 2008* (May 31-June 5, 2007)

03/07: Kaiser Family Foundation *Kaiser Health Tracking Poll: Election 2008* (March 8-13, 2007)
10/06: Kaiser Family Foundation *Kaiser Health Poll Report* (October 5-10, 2006)
08/06: Kaiser Family Foundation *Kaiser Health Poll Report* (August 3-8, 2006)
02/06: Kaiser Family Foundation *Kaiser Health Poll Report* (February 2-7, 2006)
10/05: Kaiser Family Foundation *Kaiser Health Poll Report* (October 4-9, 2005)
06/05: Kaiser Family Foundation *Kaiser Health Poll Report* (June 2-5, 2005)
04/05: *USA Today*/Kaiser Family Foundation/Harvard University *Health Care Costs Survey* (April 25-June 9, 2005)
03/05: Kaiser Family Foundation *Kaiser Health Poll Report* (March 31-April 3, 2005)
02/05: Kaiser Family Foundation *Kaiser Health Poll Report* (February 3-6, 2005)
12/04: Kaiser Family Foundation *Kaiser Health Poll Report* (December 2-5, 2004)
10/04: Kaiser Family Foundation *Kaiser Health Poll Report* (October 14-17, 2004)
08/04: Kaiser Family Foundation *Kaiser Health Poll Report* (August 5-8, 2004)
06/04: Kaiser Family Foundation *Kaiser Health Poll Report* (June 4-8, 2004)
04/04: Kaiser Family Foundation *Kaiser Health Poll Report* (April 1-5, 2004)
02/04: Kaiser Family Foundation *Kaiser Health Poll Report* (February 5-8, 2004)



The Henry J. Kaiser Family Foundation

Headquarters
2400 Sand Hill Road
Menlo Park, CA 94025
Phone: (650) 854-9400 Fax: (650) 854-4800

Washington Offices and
Barbara Jordan Conference Center
1330 G Street, NW
Washington, DC 20005
Phone: (202) 347-5270 Fax: (202) 347-5274

www.kff.org

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